

# Patient Feedback Form

We want to provide your therapy to your complete satisfaction. If you are not happy with the care you get from us, we want to know about it. If you have any concerns or problems with your medications, services, etc., you have the right to call our toll-free number at **1.855.RxPublix** (1.855.797.8254) or file a complaint with the Florida Department of Health (business hours 8 a.m. – 5 p.m. ET) by calling **1.850.245.4339**. You may also file a complaint with the Utilization Review Accreditation Commission (URAC) by calling **1.202.326.3941**, and/or the Accreditation Commission for Health Care (ACHC) by calling **1.855.937.2242**.

---

Patient Name

Date of Birth

---

Prescription Number

Comments:

---

---

---

---

---

---

---

---

Employee Name (if applicable)

---



Scan to rate your satisfaction  
with Publix Specialty Pharmacy.

**For Publix Specialty Pharmacy internal use only.**

QM Action Taken:

---

---

---

---

---

---

---

---

---

---

Date Acknowledged

---

Date of Response

Phone       Mail