

Patient feedback form

We want to provide your therapy to your complete satisfaction. If you are not happy with the care you get from us, we want to know about it. If you have any concerns or problems with your medications, services, etc., you have the right to call our toll-free number at **1.855.RxPublix** (1.855.797.8254) or file a complaint with the Florida Department of Health (business hours from 8 a.m. to 5 p.m. EST) by calling **1.850.245.4339**. You may also file a complaint with Utilization Review Accreditation Commission (URAC) by calling **1.202.326.3941**, and/or Accreditation Commission for Health Care (ACHC) by calling **1.855.937.2242**.

Patient Name

Date of Birth

Prescription Number

Comments:

Employee Name (if applicable)

For Publix Specialty Pharmacy internal use only

QM Action Taken:

Date Acknowledged

Date of Response

Phone Mail